# Comprehensive Email Archiving as a Service



Secure, hassle-free and scalable archiving to suit your business needs





# Your Business Runs on Email

Email is not only one of the most important ways of communicating, it is also one of the largest and most valuable information resources of our time. A lot of information required in day-to-day business is saved in the form of emails.

There is also legal significance to the emails. Like paper documents, they are subject to legal requirements in many countries and must be stored in a tamper-proof manner and be located again at a moment's notice. What's more, emails can be used to protect the company in the event of legal disputes.

Only those who are able to manage emails efficiently can truly consider themselves ready for the future.

Email archiving offers many legal, technical, and financial advantages:

- Meet a growing number of regulations on email compliance, eDiscovery, and other legislation
- Protection against data loss
- Reduce the workload of mail servers and eliminate PST files
- Lower storage requirements
- Simplify backup and restore
- Fast search for all users increases productivity

### Email Archiving Has Never been Easier

Our managed service allows your company to avoid the otherwise typical time and costs needed when it comes to implementing and operating an email archiving solution – without having to compromise on the security, confidentiality, and availability of the data.



Encrypted, tamperproof storage



Cost-effective and maintenance-free



Unlimited storage and retention



Meet compliance and ediscovery requirements



### Advantages of Email Archiving

Email Archiving has become a crucial aspect in any organisation in order to ensure consistency with compliance and eDiscovery requirements. Beyond these legal aspects email archiving offers many technical and financial advantages.

#### **Legal Safeguard for Email Compliance**

Legislation in many countries has been amended to include email along with written or printed data in legal retention regulations. The inability to produce an email trail when needed (e.g., evidence in a court case), could result in fines, court sanctions and loss of credibility. With ManagedArchiveService, all corporate email is stored safely in a tamper-proof environment and accessible within minutes. This makes it easier for your company to find valuable internal data, defend itself in a court of law, or simply prove compliance with applicable regulations.

#### **Total Protection against Data Loss**

Emails can be lost due to technical errors, such as corrupt PST files, or deleted intentionally or accidentally by users. Users often delete all their mailboxes upon leaving a company.

ManagedArchiveService can eliminate such risks completely.

# Reduce the Workload of Email Servers and Lower IT Costs

The continuously growing volume of emails is a challenge, particularly in larger companies. Rising storage requirements and increasingly complex backup and restore processes place an enormous strain on IT departments and their budgets. It is possible to avoid this trend over the long term by storing emails in ManagedArchiveService.

#### **Elimination of Mailbox Quotas and PST files**

Email archiving with ManagedArchiveService eliminates the need to use mailbox quotas and transfer emails to PST files as a way to limit the use of a mail server's storage capacity.

# Fast Search for All Users Increases Productivity

Emails are an important and very extensive knowledge resource. ManagedArchiveService enables all users to access their emails easily and extremely fast, increasing productivity within the company.

#### **One-Click Restore for All Users**

Users can restore emails from the archive with a single mouse-click. The administrator no longer has to go through the time-consuming process of recovering them from the backup.

#### **Centralization of Distributed Emails**

Emails are often distributed across various mail servers, the computers of different users, or external service providers. MailStore Server enables all email of the company to be stored in a central location and searched.



# A Solution without Compromises

## A Fully Operational Archive for Every Customer

ManagedArchiveService does not store your company data together with data belonging to other companies in an overarching archiving solution. Instead, a separate, independent archive instance will be created for every customer. These instances only store data (such as emails, users, and settings) belonging to one single customer and are managed completely independently of each other.

#### Maximum Independence

ManagedArchiveService is no one-way street. All of your data can be exported and transferred to your company at any time in standard formats, without any loss of information.

#### **Absolute Confidentiality of Your Data**

Despite being responsible for storing your data and maintaining your archive, we do not have direct access to its content. In other words: We manage the encrypted archive 'from the outside' and therefore do not require access to your confidential data. If internal access did take place, this will be automatically logged and immediately visible to the customer.

#### Easy and Fast Access for Users

All employees can access and quickly browse the archived emails thanks to seamless integration into Microsoft Outlook. Access via the familiar folder structure is also possible. ManagedArchiveService offers Web Access and Mobile Web Access for smartphones and tablets.

# Individually Customized to Your Company

Many managed services are provided according to a specific model and cannot be tailored to individual requirements. ManagedArchiveService offers you the choice. Select a turnkey solution or let us help you tailor archiving to your company:

- supports all email systems and file formats.
- Flexible archiving methods enable existing emails to be imported and automatic archiving of all future emails as they are received and sent.
- Emails can be automatically deleted from mailboxes once they have been archived.
- The archive user list can be synchronized directly with the customers (for example, using an Active Directory or generic LDAP integration).
- Specific administrative tasks may be carried out by the customer, upon request.



# Avoid Complexity and Costs

ManagedArchiveService allows you to reduce the time and costs involved in implementing an email archiving solution to a minimum.

We provide expert assistance every step of the way by means of a short set-up process and maintain the operation of the archive as a managed service.

- Monthly and use-based costs rather than high investment costs.
- You do not have to purchase hardware or additional software licenses.
- We design the solution according to your requirements.
- We take care of operating and maintaining the solution.
- We ensure that the necessary server and storage resources are available in the event of an increasing volume of emails.



Let experts manage your email archiving. Simple, cost-effective and secure.

### Start Today

Take advantage of the opportunity to benefit from a full range of consultation services without any obligation. We would be happy to personally present the solution to you and set up free test access. Your contact partner is looking forward to hearing from you.

**Contact and Consultation:** 

E info@innotta.com.au

W www.innotta.com.au

P +61 2 8015 6882

